TRANSPORTATION SERVICES FOR OKANOGAN COUNTY

https://okanogantransit.com/ 509.557.6177

TranGO provides fixed-route and deviated fixed-route bus and paratransit services in the Okanogan Valley and Methow Valley six days a week. Service connects Winthrop, Twisp, Pateros, Brewster, Okanogan, Omak, Riverside, Tonasket, and Oroville as well as Carlton, Methow, Ellisforde, Crumbacher, Mazama, and Aeneas Valley. Hourly service between Okanogan and the Omak clinics runs M-F from 7:00 am - 7:00 pm. TranGO offers three roundtrips daily to Chelan, with connections from both Methow and Okanogan Valley. Riders can transfer to Link Transit for service to Wenatchee. All vehicles are wheelchair lift-equipped. Fares are $1/trip.

https://www.octn.org/ 509.826.4391

OCTN provides door-to-door service within a 10-mile radius of cities and towns on a reservation basis. Senior fare for all-day travel is $2; general public fare is $2/trip for city boardings and $4/trip for other boardings. Days and hours vary by city. Demand-response service operates one day each month between Omak and Brewster, Oroville, Tonasket, and Twisp/Winthrop on a reservation space-available basis. Fares for this intercity service vary based on pick-up and drop-off locations. Two round trips operate daily, M-F, between Omak, Nespelem and Coulee Dam; a 3rd mid-day trip runs Tuesday, Wednesday, and Friday. Fare is $1 each way. One roundtrip to Wenatchee runs on Thursdays; fare is $8/seniors and $16/ general public. There is service to senior meal sites throughout the Okanogan region.

https://appleline.us/ 1.800.366.3830

The Apple Line provides two roundtrips daily between Omak and Ellensburg. In addition to the terminus at the Omak Travel Plaza, the Apple Line stops in Okanogan, Malott, Brewster, and Pateros. Advance bookings are requested, but not required although those requiring a wheelchair lift equipped vehicle need to make advance reservations. The one-way fare between Omak and Wenatchee is $48. Those 62 and over may request a 5% discount. The rate for children is based on the age of the child. At this time there are no timed connections with Apple Line once it leaves Okanogan. Apple Line service is funded by WSDOT through the Travel Washington program.

https://www.colvilletribes.com/transit-inchelium-ferry/ 509.935.0822

The Colville Tribes operates limited transit service between Nespelem and Inchelium, as well as service between Incelium and Colville. The Nespelem run is closely tied to the Tribes' work week schedule. The Tribes opted out of the public transit service area when it was created in 2014 and so there is limited transit service to the districts at this time, but discussions are underway about becming part of the service area. The CCT DOT will conduct a transit planning study starting in late 2026 to look at ways of improving connectivity between the different districts and with other destinations and services.

https://www.mypfp.org/services/transportation/nemt 509.248.6726

People For People is the Non-Emergency Medical Transportation (NEMT) broker for Okanogan County.They arrange transportation for anyone who is covered under Apple Health (Medicaid and CHIP) and has a current Provider One services card who needs transportation to non-emergency medical care. Verification of eligibility is required, then cost-effective, appropriate transportation is arranged. Call Center hours are M-F, 8:00 - 4:00 excluding holidays. Reservations for local trips require two business days advance notice. Long-distance or out of area trips require five business days advance notice. Reservations can be booked up to 30 days in advance.

SPECIALIZED TRANSPORTATION SERVICES

https://advancenw.org/ 509.846.6699

Advance NW offers a no-cost referral and support program that includes housing, healthcare, behavioral health, food, and the transportation resources to reach those services. Its Recovery Coach program supports people seeking care for mental health and substance use disorders and ensures transportation is available to reach treatment.

https://okfyre.org/ 509.557.6457

The Foundation for Youth Resiliency & Engagement works with underserved youth between the ages of 12-24. Lack of reliable transportation is a factor in many issues FYRE staff work to address. FYRE provides some direct transportation to essential youth services and works to normalize the use of transit and rideshare options for those with access. This includes paying for bus passes, gas cards, licenses, and drivers education.

https://www.methowathome.org/ 509.996.5844

Methow at Home is a community-based organization that provides a range of services designed to support learning, well-being, and connection for older residents of the Methow Valley. While many programs are open to all, Methow at Home members enjoy transportation to medical appointments, shopping, errands, social & educational events via its volunteer driver program, in addition to household and personal support.

https://occac.com/ 509.422.4041

The Okanogan County Communication Action Council works to address poverty. Unreliable transportation often underpins the immediate housing and food assistance people seek. OCCAC connects people with transportation services and can help with gas or fares. Their Support Services for Veterans Families (SSVF) program provides a number of support services including travel assistance for medical trips & other needs.

https://wa211.org/ 211

WA 2-1-1 is a free, confidential multilingual statewide helpline to connect people with information and resources on a wide range of issues, including transportation. A simple call to 211 will connect individuals with a person who can help them with information and many services including help with bus fare and gas money. Online tools are also available to search for transportation resources based on a person's age, needs, and location.

Transit Service Explainer for Health and Human Service Providers

Transit Term	What It Means
Fixed-route Service	Fixed-route transit follows a set schedule and travels along the same streets every day, stopping at designated bus stops. Riders are picked up at stops, not at their homes. Best for people who can get to a bus stop and travel independently.
Deviated Fixed-route Service	A deviated fixed-route service follows a regular route and schedule but can make limited detours to pick up or drop off eligible riders who request them in advance. It offers more flexibility than a regular bus route while maintaining predictable service for other passengers.
Demand Response Service	Demand response service provides rides only when someone requests a trip in advance, typically 1-2 days. Vehicles pick up and drop off passengers based on their travel needs and the provider's schedule. Best for people who need a scheduled ride but don't require medical transport.
Door-to-Door Service	Door-to-door service picks riders up at the entrance of their home or destination and drops them off at the entrance of where they are going. Drivers may provide limited assistance between the vehicle and the door but generally do not enter buildings.
Shared Ride Service	A shared ride combines trips for multiple passengers who are traveling in the same general direction. Vehicles may make additional stops along the way, helping providers serve more people efficiently.
ADA Paratransit Service	ADA paratransit is a federally required transportation service for people whose disabilities prevent them from using regular fixed-route buses, even with reasonable accommodation. It is an advance-reservation service and may be shared-ride. It operates within ¾ mile of fixed-route service corridors and generally requires riders to be certified as eligible under the Americans with Disabilities Act (ADA). Best for riders whose disabilities prevent them from using the regular bus.
Non-Emergency Medical Transportation (NEMT)	NEMT provides transportation to medical appointments and other covered health care services when a person has no other way to get there. Services are arranged through a NEMT broker, which is People for People in Okanogan County, and may be provided by various entities. Requires eligibility. Best for eligible individuals traveling to Medicaid-covered medical appointments.
Intercity Bus	Intercity buses connect counties or regions with long-distance service. They usually operate on published schedules with designated stops and can help people reach destinations beyond their local transit system.
Volunteer Driver Program	Volunteer driver programs use community volunteers to provide rides for people who cannot drive and have few other transportation options. They often serve medical appointments, grocery shopping, and other essential trips, especially in rural communities. Good option in rural areas for those who do not require wheelchair lift-equipped vehicles.
Transfer	A transfer occurs when a rider changes from one vehicle or transportation service to another to complete a trip. Good transfer locations and coordinated schedules help reduce waiting time and make travel more convenient.
Mobility Management	Mobility management helps people find, understand, and coordinate the transportation options that best meet their needs. Rather than providing rides directly, mobility managers connect people with available services and help transportation providers work together more effectively.