

COMMUNITY SURVEY ABOUT TRANSPORTATION

Please respond by August 7th

It's quick and can help make travel easier in Okanogan County

Okanogan County is about as rural as it gets. Most of us drive to get where we're going. But what about those of us who don't drive?

We want to better understand the challenges you face in getting around, especially if you don't drive or if someone close to you doesn't drive. Your input helps us get funding for transportation services that make it easier for everyone to get where need to go.

Thank you for taking a few minutes to share your experience.

* 1. Do you travel by personal vehicle (car/truck/motorcycle)?

- ☐ Yes, I own and drive my own vehicle
- ☐ Yes, someone in my household has a car and drives me where I need to go
- ☐ No, I do not have a car in my household
- ☐ I have a car but I can't afford to put gas in it or maintain it on a regular basis
- ☐ Other (please specify)

* 2. Do you travel around Okanogan County by bus?

- ☐ Yes, I regularly travel by bus
- ☐ Sometimes I travel by bus
- ☐ No, I don't travel by bus [please complete the next question]

3. If you answered "No" to the question above, please indicate why you don't use the bus in Okanogan County. Check all that apply.

- ☐ I have a vehicle and drive where I need to go
- ☐ I don't live close enough to bus service to be able to use it
- ☐ I live too far outside of town to get picked-up by door-to-door service
- ☐ I live in the HUDs and don't have bus service
- ☐ I live close enough to the bus and would take it, but there isn't a safe way to walk there / no safe place to wait when I get there
- ☐ I would take the bus or other service but I need to travel outside of scheduled hours of operation
- ☐ I can't afford the bus or door-to-door service
- ☐ I don't know how to use the bus
- ☐ I don't know how to get door-to-door service
- ☐ Other (please specify)

* 4. Do you travel outside Okanogan County by bus? (check all that apply)

- ☐ Yes, I travel outside Okanogan County using TranGO
- ☐ Yes, I travel outside Okanogan County using OCTN
- ☐ Yes, I travel outside Okanogan County using the Apple Line
- ☐ No, I don't travel outside Okanogan County by bus [Please complete the next question]

5. If you don't travel outside Okanogan County using the bus, please indicate why (check all that apply)

- ☐ I have a vehicle and drive myself
- ☐ I don't know how to transfer to Link Transit in Chelan or I don't know how to get around Wenatchee by bus
- ☐ I can't afford the fare for Apple Line service direct to Wenatchee
- ☐ I can't get to/from an Apple Line pick-up point
- ☐ I need to travel to Spokane and there are too many transfers to do it by bus
- ☐ I don't know how
- ☐ Other (please specify)

* 6. Where do you go when you're getting a ride? (check all that apply)

- ☐ Medical / dental appointments
- ☐ Therapy / counseling sessions
- ☐ School / job-training
- ☐ Work
- ☐ Shopping
- ☐ Food pantry / nutrition programs / meals
- ☐ Recreation / social activities
- ☐ Senior programs / Youth programs
- ☐ Not applicable - I drive myself
- ☐ Other (please specify)

* 7. Do you have the information you need to make travel plans?

- ☐ Yes, I have the information I need, know where to find it, or know who to contact if I need help
- ☐ No, I don't have the information I need [please complete next question]

8. If you answered No to the question above, please indicate why. (check all that apply)

- ☐ I don't know what transportation services are available
- ☐ I find the schedules for different services confusing
- ☐ I don't know who to contact for travel information
- ☐ I don't know how to get approved for door-to-door or paratransit services
- ☐ Other (please specify)

* 9. Do you agree with these statements?

	Agree	Disagree
I've missed appointments because I didn't have a way to get there	☐	☐
I've missed work because I didn't have a way to get there	☐	☐
I sometimes have to skip paying for other things so I can keep my car running	☐	☐
I often have to rely on family or friends to give me a ride	☐	☐
Sometimes I need a ride but can't get one	☐	☐
I don't know how I would evacuate in an emergency if I had to	☐	☐

Other experience:

* 10. Did you know that you can call 2-1-1 for travel information and other transportation support?

- ☐ Yes
- ☐ No

Any comments on 2-1-1?

11. Do you think it would be helpful to have a long-distance bus running between Omak and Spokane?

- ☐ Yes, a service like that would be useful
- ☐ No, we don't need a service like that
- ☐ Unsure

12. Is there anything you want to tell us about getting around without driving?

This next section helps us understand regional mobility issues better so we can focus on strategies that will work.
Your privacy is completely secure.

* 13. What is your zip code?

* 14. What is your age?

- ☐ Under 18
- ☐ 18-24
- ☐ 25-34
- ☐ 35-64
- ☐ 65-74
- ☐ 75+

* 15. Do you have a disability that makes driving hard or impossible?

- ☐ Yes
- ☐ No

Additional comments

* 16. Do you qualify for Medicaid?

- ☐ Yes
- ☐ No
- ☐ Unsure

* 17. Would you like someone to follow-up with information for you about transportation services?

- ☐ Yes, please get in touch - my phone or email address is below
- ☐ No, I'm good for now

If you indicated you would like some follow-up, please provide your phone number and/or email address here and a few words about the info you would like. Someone will get in touch with you within a few days.

Thank you for taking the time to complete this poll!

If you have questions about the community survey, the planning underway, or opportunities to get more involved, please contact Thera Black at thera@3ptransport.com

